



Terry Woods
Animal Control Officer

Animal Control Office

605 -1 Pine Street
Hillsville, VA 24343
276-730-3011

December 31, 2021

Animal Control received 44 animal related calls, and 12 animals were taken into custody by animal control. 4 dog bites. 2 wildlife call, 7 calls of livestock out.

Terry Woods
T.L. Woods
Chief Animal Control Officer
Carroll County

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Finding a way...

December 2021

Home Delivered Meals Holiday Deliveries

The Home Delivered Meals delivery routes are being altered to accommodate for adverse weather conditions as well as the holiday season. Home Delivered Meals continues to provide services for over 500 individuals in our region. Clients are receiving holiday cards along with their meals from District Three staff. Staff are also delivering a Christmas Care Bag to each client during the month of December. Each kit will contain two-piece oven mitt set with recipe and nutrition education, an activity book, Ensure, toilet paper, hot chocolate, hand sanitizer, chap stick, playing cards and a candy cane. These items are being placed in a reusable grocery bag that seniors can use for their Farm Fresh items. During these troubling times, it's important that seniors know everyone can use some help and they are not alone.

Public Guardianship Program Plans Holiday Deliveries

The Public Guardianship Program welcomes Kim Collins as its newest Guardian. Guardianship is spending most of the month of December delivering holiday gifts to each of its clients. For many Guardianship clients, the agency's program staff are the only 'family' they have, and staff works to ensure that each person has something under the tree. This is a monumental task. Agency staff would like to thank each person or group that took a name from the Guardianship angel tree and provided gifts for our clients. We had 21 names on the tree and all were adopted. The Guardianship Program will deliver gifts to 122 individuals in the month of December. A very special thank you to all for helping to ensure that Christmas is special for all our clients.

Congregate Meals Continues Meal Voucher Program

District Three Governmental Cooperative Friendship Cafés have reopened and all 17 sites are operating and provide exceptional socialization services for seniors along with hot meals. Food City provides hot meals to all of the sites.



*Friendship
Café*

District Three Governmental Cooperative is continuing the extremely successful Meal Voucher Program with Food City that allows seniors to receive a hot meal and drink of their choice from Food City's deli. Seniors receive four vouchers and nutrition education with their meal box each month. They are able to redeem these at any Food City deli in the District Three service area.

Agency Seeks Donations for Emergency Services

Each year at this time, District Three requests contributions from churches, businesses, civic groups, and individuals to help meet the needs addressed by the Emergency Services Program. Since all administrative costs are paid from state and federal grants, contributions toward Emergency Services can be used entirely to benefit those in need.

For more information on the program or to make a donation, please contact Debbie Spencer at District Three by calling 276-783-8157.

Farm Fresh for Seniors Program Finalizes 2021 Season

The 2021 Farm Fresh season ended in November with approximately 3,668 coupons distributed. We are currently waiting for the redemption report from the Department for Aging and Rehabilitative Services. At this time, we do not have any news on the Senior Farmers Market Nutrition Program (SFMNP) for the 2022 year.

Care Managers Experience a High Volume of Referrals

With heating fuel prices on the rise, Care Managers have seen an increase in the number of seniors in the community who require assistance through the agency's Emergency Services Program. Last year at this time we served 63 clients with services. As of December 8, we have served 91 clients with oil, propane and electric terminations as well as 30 clients in need of other assistance in order to pay their fuel and electric bills.



In November the Care Managers in Smyth County once again partnered with the Lifetime Wellness Center to deliver 15 beautiful bags filled with everything needed for a Thanksgiving meal for some homebound seniors.

District Three would like to thank the Lifetime Wellness Center as well as our Care Managers for taking care of our seniors during a time when they need it most.

If you have any questions about our Care Management or Emergency Services Programs, please contact a Care Manager in the Marion office at 276-783-8157 or in Galax office at 276-236-5228, or via the agency's website at www.district-three.org.

TIPS FOR SENIORS FOR WINTER WARMTH AND SAFETY

Close off rooms not in frequent use. Consider adjusting your routines and habits to live in only two or three rooms. Be sure that rooms with plumbing have enough heat to avoid freezing pipes.

Dress warmly and in layers. Be sure to keep your head and feet covered when weather is extremely cold.

If you have a thermostat, leave it at a level that is comfortable when you are warmly dressed, but not below 65 degrees. Do not change your thermostat frequently.

Check furnaces, stoves, and flues each year for safety and the best heating efficiency if you burn oil, coal, or wood.

Use heavy drapes, blinds, or curtains when possible and open them only when sunlight is needed or it is warm outside. Plastic sheeting over windows can reduce heat loss. Another solution for a drafty window is to place the back of a heavily-padded chair or sofa against it.

Minimize the number of trips in and out of the house. Opening doors more frequently than necessary allows precious heat to escape. Consider using a ceiling fan to circulate air, especially if you have high ceilings. Remember that warm air rises. Look for and fill cracks around windows, doors, vents, chimneys, pipes, wires, and conduits.

Use adhesive foam rubber strips to stop air leaks around doors and windows. Inexpensive draft stops are available to reduce air leaks between outside doors and thresholds. If you can't afford insulation, grocery bags stuffed with rags, sand, sawdust, or old newspapers can help but beware of creating a fire hazard.

Underpin your home or block off drafts so that pipes won't freeze and heat won't be lost from underneath. Water pipes should be buried deeply in dirt or covered with insulation. Contact with rocks or cement can cause pipes to freeze more quickly. Check for adequate insulation, especially in attic areas where most heat is lost. If frost and snow melt rapidly from your roof, you probably don't have adequate insulation.

Cook warm meals in winter. The extra heat from cooking will help warm your home. Do not try to heat a room with your oven except in an extreme emergency. It is inefficient and dangerous.

Avoid using space heaters, except in an emergency. They tend to be dangerous and inefficient for regular use. Also, don't use outdoor grills or stoves for indoor heat. Carbon monoxide poisoning can result in death.

Don't take long showers. Hot water that goes down the drain is wasted heat energy. When you shower, use a stopper and don't release the water until it cools. Also, don't pour off hot water used in cooking until it cools.

Eat healthy foods and drink plenty of liquids. Inadequate nutrition can make you feel colder. Avoid alcohol. Be active. Moving around moderately stimulates circulation and makes you feel warmer, but overexertion in cold weather can be dangerous.



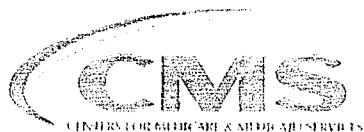
If possible, have a backup source of heat available for power outages or when fuel runs out. Small propane space heaters can meet that need on a temporary basis but should only be used with a carbon monoxide detector.

Beware of ice and other slip hazards when you must go outdoors. Mittens are warmer than gloves. Don't freeze! If you have done all you can but still can't stay safely warm, notify your local department of social services, community action agency, or agency on aging. Get medical help immediately if your body temperature falls below 96 degrees.

Chore Program Continues Ramp Construction

The Chore Program has seen an increase in the need for handicap ramps and grab bars this year. The crew has been working diligently to keep the waiting list down as much as possible. We continue to partner with the America Red Cross to install smoke alarms to ensure safety for all of our clients.

2022 Medicare Parts A & B Premiums and Deductibles



The Centers for Medicare & Medicaid Services (CMS) has announced the 2022 premiums, deductibles, and coinsurance amounts for the Medicare Part A and Part B programs.

Medicare Part B covers physician services, outpatient hospital services, certain home health services, durable medical equipment, and other items. The standard monthly premium for Medicare Part B enrollees will be \$170.10 for 2022, an increase of \$21.60 from 2021.

CMS also announced that the annual deductible for all Medicare Part B beneficiaries will be \$233 in 2022, the deductible was \$203 in 2021. Premiums and deductibles for Medicare Advantage and Medicare Prescription Drug plans are already finalized and are unaffected by this announcement.

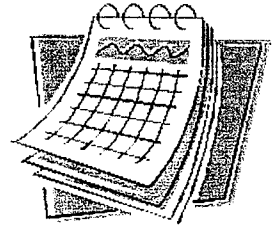
Medicare Part A covers inpatient hospital, skilled nursing facility, and some home health care services. About 99 percent of Medicare beneficiaries do not have a Part A premium since they have at least 40 quarters of Medicare-covered employment.

The Medicare Part A annual inpatient hospital deductible that beneficiaries pay when admitted to the hospital will be \$1,556 per benefit period in 2022, an increase of \$72 from \$1,484 in 2021.

Personnel Notes

Employees leaving the agency: **Janett Myers**, Homemaker-Galax

Employees joining the agency: **Kimberly Collins**, Guardianship Care Manager- Marion, **Phyllis Paschal**, Receptionist- Marion



District Three Events Calendar:

December 15	Safety Committee Meeting 10:00 a.m.
December 23, 24, 31	Holidays (Offices closed, Public Transit not running)
January 17	Holidays (Offices closed, Public Transit not running)
January 20	Board of Commissioners, Central Office, 7:00 p.m. (Also, public hearing on transit applications)
February 2	Long Term Care Committee 10:30

District Three Governmental Cooperative, operating as District Three Senior Services and District Three Public Transit, receives funding from the U S Administration on Community Living, the Federal Transit Administration, and other federal sources; the Virginia Department for Aging and Rehabilitative Services, the Department of Rail and Public Transportation, and other state sources; the six counties, two cities and three major towns in Virginia's third planning district, as well as contributions and other community sources. In compliance with appropriate state and federal statutes, the agency does not discriminate in admission to programs or activities, or in employment opportunities. If you feel you have been discriminated against, you have a right to file a complaint with the agency by calling (276) 783-8157.

DRAFT MINUTES

Galax-Carroll Regional Library Board Meeting Minutes November 15, 2021

The Galax-Carroll Regional Library Board of Trustees met on Monday, November 15, 2021, 4:00 p.m. at the Galax Public Library. **Attending** were trustees Felecia Bowman, Lee Chaffee, Mimi Leonard, Sarah Nielson, Mary Elizabeth Whartenby, regional library director Trish Fore, assistant regional library director Sarah Lagen Terry, youth services coordinator Angie LeNoir, and branch manager June Pike. Library Board Trustee Janet Crowder was absent.

With a quorum present, Chairman Whartenby called the meeting to order. On a motion made by Ms. Leonard, seconded by Ms. Bowman, and passed by the Board, **minutes** from the previous meeting of September 20, 2021, were approved as presented. No citizens were present with items to share.

A special brainstorming session took place to plan ways to celebrate the upcoming 40th Anniversary of the Galax-Carroll Regional Library. Ms. Fore presented trustees with a compiled list of ideas, and discussion ensued about possible ways to celebrate which included requesting local governments make proclamations for GCRL Week in February; considering going fine-free in the Regional Library's 40th year; featuring "Blasts from the Past" displays; offering programs highlighting readings and writings by local authors; hosting a program that involves local students; and coordinating a program with the Regional Library Foundation.

The Regional Library annual audit for Fiscal Year 2021 was presented virtually by special guest, Gordon Jones, of Robinson, Farmer, Cox Associates. Auditors found the financial records in good order. Hard copies of the annual audit will be distributed to trustees at the January meeting. In **the Financial Report, Library expenditures for September and October 2021 were reviewed** totaling \$206,556.77—27% of the budget spent to-date for 33% through the fiscal year. Budget lines that are minimally overspent include the internet access and telephone lines; the greatest overage is on the Galax telephone budget line due to the ongoing transition away from CenturyLink. The current GCRL Board checking account balance as of October 31 was \$272,633.23.

The Director's Report for September and October 2021 was included in trustee meeting packets. Average circulation for both branches combined was 7,119 items per month, (compared to 6,438 September-October 2020; and 9,520 September-October 2019) still lower than our usual numbers pre-COVID. The print and audio-visual collection for both library branches combined now totals 79,386 items (compared to 75,719 September-October 2020). Patron visits for both branches combined, averaged approximately 4,603 per month (compared to approximately 2,995 September-October 2020; and 9,717 September-October 2019), with total regional library card holders at 15,781 (compared to 15,232 September-October 2020). Overall, statistics were lower **due to the ongoing COVID-19 pandemic, but they have slowly and steadily been increasing as time passes.**

Other Unfinished Business

Ms. Fore reported that a work crew from J.G. Coram Construction Company is currently performing work on the **third and final phase of roof repairs to the Galax Public Library.**

Following up on the status of check signers, Carter Bank and Trust required a copy of the approved Library Board meeting minutes from September 20, 2021, authorizing the addition of Sarah Nielson and Sarah Lagen Terry to the Regional Library Board Checking Account signers list. A copy of the approved minutes will be delivered to the bank and Ms. Nielson and Ms. Terry will then be able to go by and set up a profile with the bank.

Ms. Fore provided articles about going fine-free, a list of Fine-Free Libraries in Virginia, an overview of Regional Library fine income over the past ten years, and a Tentative Fine-Free Process proposal and how that might impact the Regional Library. Discussion ensued about the option of creating a Neighbor-to-Neighbor Fund in which the Regional Library would hold monies in trust that could be applied to the accounts of patrons who could not afford to pay fines, discussion then turned to the possibility of turning on automatic renewals for items checked out, unless those items happen to be on hold. Ms. Whartenby then suggested the opportunity to try going fine-free for one year on a trial basis to see how it would work and what the outcomes might be. Ms. Nielson moved to adopt this proposal for one year—for the fortieth year—from February 8, 2021 to February 8, 2022; the motion was seconded by Mr. Chaffee, and passed by the Board.

DRAFT MINUTES

New Business

Ms. Fore presented a new e-readers policy to make e-reader content and technologies available to patrons. On a motion made by Ms. Leonard, and seconded by Ms. Nielson, and passed by the Board, the e-reader policy was approved as presented. Immediately after the motion passed, and with careful consideration of the cost of the e-readers, the Board chose to amend their previous motion. On a motion made by Ms. Bowman, seconded by Ms. Leonard, and passed by the Board, equipment will be exempt from the fine-free policy and will accrue fines if not returned by the due date.

The **next regular meeting** of the Library Board will be Monday, January 24, 2022, 4:30 p.m. at the Carroll County Public Library. On a motion made by Ms. Nielson, seconded by Ms. Bowman, and passed by the Board, the meeting was adjourned at 5:59 p.m.

Respectfully submitted: _____, Secretary

Approved by the Board: _____, Chairman

**Virginia Department of Taxation
Communication Tax Distribution Report**

November Distribution for September 2021 Sales

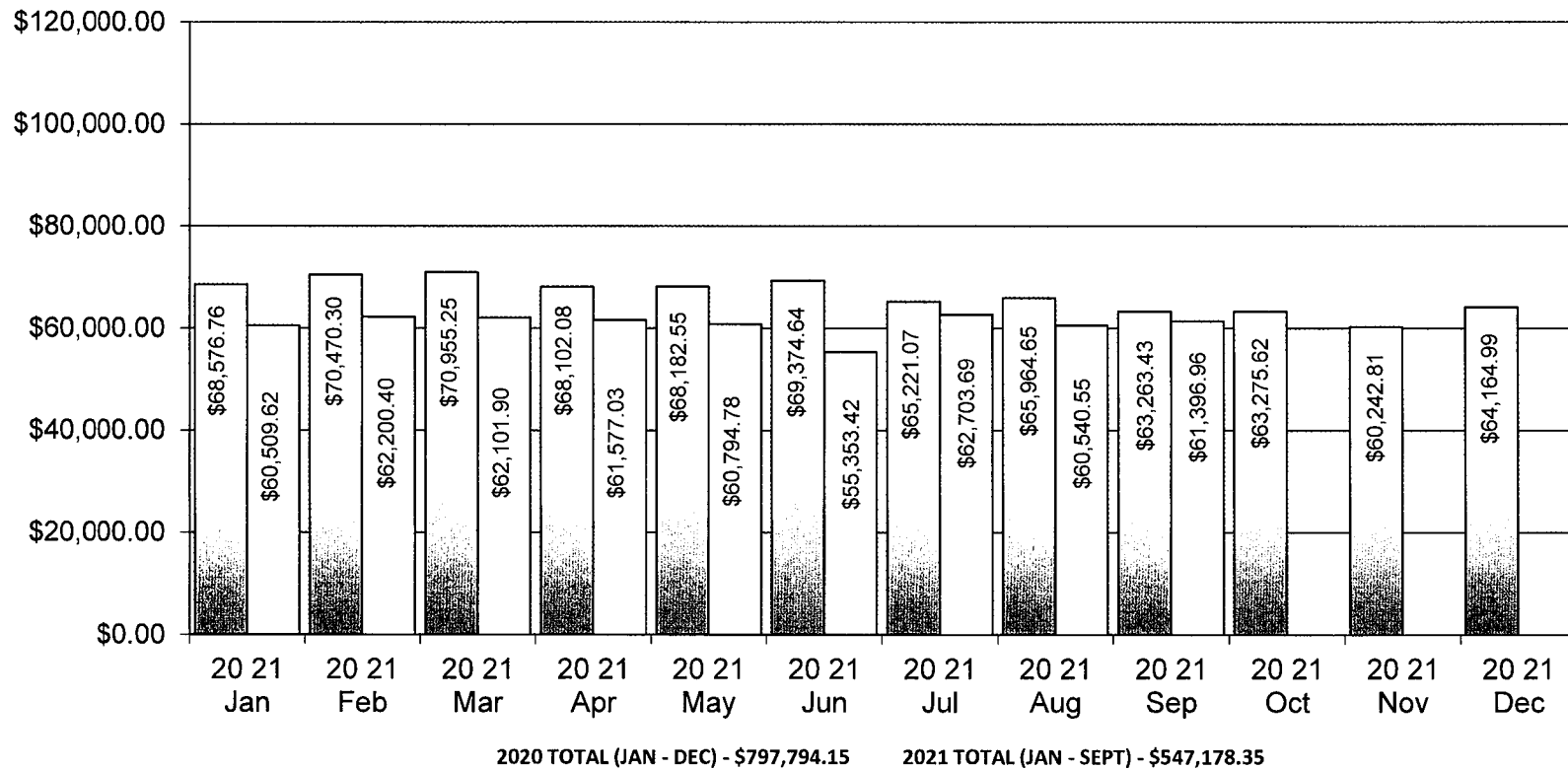
Statewide	Amount (\$)
Total Communications Tax	22,156,199.46
Total E-911	1,958,241.82
Total Right-of-Way	1,521,840.57
Sub-total	25,636,281.85
Less: Administration Fee	-50,716.48
Less: Transferred to Deaf and Hard of Hearing	-186,476.60
Sub-total	-237,193.08
Adjustment	0.00
 Total Amount Available for Statewide Distribution:	 25,399,088.77
 Locality: Carroll - 51035	
Locality APA Percentage:	0.241729 %
 Total Amount Distributed	 61,396.96

Time Created: 09 11 AM

Submitted 12/9/21 by:
 Matthew Surratt
 Master Chief Deputy
 Commissioner of the Revenue
 Carroll County

Communication Tax Distribution Report Carroll County VA

Communication Tax Distribution reports are reported to the Commissioner of the Revenue Office monthly. Reports and distributions are received approximately two months after the last day of the current month.



CARROLL COUNTY EMERGENCY SERVICES

FIRE CALLS RESPONSE SUMMARY

County-Wide Summary						
Month	Total Calls Dispatched	Structure Fires	Vehicle Fires	Brush Fires	MVC	Other
Jan-21	45	14	1	3	19	8
Feb-21	52	10	4	5	16	17
Mar-21	57	10	6	21	14	6
Apr-21	60	13	4	6	24	13
May-21	69	10	7	9	36	7
Jun-21	68	9	8	2	37	12
Jul-21	54	10	7	3	21	13
Aug-21	74	13	7	4	25	25
Sep-21	73	16	8	2	28	19
Oct-21	63	18	8	0	26	11
Nov-21	0	0	0	0	0	0
Dec-21	0	0	0	0	0	0

Note:
CCFR responds on ALL calls with the volunteer fire departments to provide man-power support with air-pack qualified personnel, to be used at the discretion of the fire chief.

Cana Fire Department							Laurel Fork Fire Department					
Month	Total Calls Dispatched	Structure Fires	Vehicle Fires	Brush Fires	MVC	Other	Total Calls Dispatched	Structure Fires	Vehicle Fires	Brush Fires	MVC	Other
Jan-21	14	5	0	2	4	3	3	0	0	0	3	0
Feb-21	26	2	4	1	9	10	5	2	0	2	0	1
Mar-21	18	3	2	4	6	3	7	2	0	3	1	1
Apr-21	16	1	2	4	7	2	6	3	0	0	0	3
May-21	20	5	2	2	9	2	6	1	0	2	2	1
Jun-21	26	2	5	1	9	9	3	2	0	0	0	1
Jul-21	23	3	5	0	10	5	7	3	0	0	2	2
Aug-21	29	2	3	2	13	9	8	1	1	0	2	4
Sep-21	33	3	5	2	13	10	7	3	1	0	1	2
Oct-21	25	6	4	0	11	4	6	4	0	0	1	1
Nov-21	0	0	0	0	0	0	0	0	0	0	0	0
Dec-21	0	0	0	0	0	0	0	0	0	0	0	0

Hillsville Fire Department						
Month	Total Calls Dispatched	Structure Fires	Vehicle Fires	Brush Fires	MVC	Other
Jan-21	28	9	1	1	12	5
Feb-21	21	6	0	2	7	6
Mar-21	32	5	4	14	7	2
Apr-21	38	9	2	2	17	8
May-21	43	4	5	5	25	4
Jun-21	39	5	3	1	28	2
Jul-21	24	4	2	3	9	6
Aug-21	37	10	3	2	10	12
Sep-21	33	10	2	0	14	7
Oct-21	32	8	4	0	14	6
Nov-21	0	0	0	0	0	0
Dec-21	0	0	0	0	0	0

Outside agencies also responded to the following number of fire calls within Carroll County

- Fries Fire Department 2
- Galax Fire Department 14

CARROLL COUNTY EMERGENCY SERVICES

EMS CALLS RESPONSE SUMMARY

County-Wide Summary

Month	GRAND TOTAL ANSWERED CALLS ALL AGENCIES	CCFR Total Dispatched	CCFR 911	Inter- Facility Transports	Returns to SNF / Homes	Total of Volunteer Calls Dispatched	Total Volunteer Calls Unable to Respond	Total Answered with CCFR Assist	Total Answered without CCFR Assist	% Missed Calls by all Volunteers Combined
Jan-21	366	282	278	1	3	146	59	16	71	40%
Feb-21	370	240	239	0	1	129	51	13	65	40%
Mar-21	369	289	286	0	3	147	65	16	66	44%
Apr-21	395	310	310	0	0	174	84	15	75	48%
May-21	404	308	308	0	0	177	80	14	83	45%
Jun-21	402	339	338	1	0	155	90	10	55	58%
Jul-21	406	331	331	0	0	162	87	21	54	54%
Aug-21	462	373	372	0	1	179	86	27	66	48%
Sep-21	420	346	343	0	0	161	84	19	58	52%
Oct-21	468	364	364	0	0	178	74	22	82	42%
Nov-21	0	0	0	0	0	0	0	0	0	0%
Dec-21	0	0	0	0	0	0	0	0	0	0%

Laurel Rescue

Month	Total Dispatched	Total Answered w/o Assistance	Total Answered w/ CCFR Assistance	Total Not Answered	% Answered Without Assistance	% Calls Answered With and Without Assistance
Jan-21	38	11	7	20	29%	47%
Feb-21	28	5	5	18	18%	36%
Mar-21	41	12	5	24	29%	41%
Apr-21	28	10	2	16	36%	43%
May-21	45	12	7	26	27%	42%
Jun-21	48	12	7	29	25%	40%
Jul-21	38	3	11	24	8%	37%
Aug-21	46	11	11	24	24%	48%
Sep-21	45	12	4	29	27%	36%
Oct-21	46	10	7	29	22%	37%
Nov-21	0	0	0	0	0%	0%
Dec-21	0	0	0	0	0%	0%

Outside agencies also responded to the following number of rescue calls within Carroll County:

Fries Fire & Rescue 15
Galax Grayson EMS 13

Laurel Fork Rescue

Month	Total Dispatched	Total Answered w/o Assistance	Total Answered w/ CCFR Assistance	Total Not Answered	% Answered Without Assistance	% Calls Answered With and Without Assistance
Jan-21	24	0	0	24	0%	0%
Feb-21	23	0	0	23	0%	0%
Mar-21	29	0	0	29	0%	0%
Apr-21	46	0	1	45	0%	0%
May-21	32	0	0	32	0%	0%
Jun-21	34	0	0	34	0%	0%
Jul-21	38	1	2	35	3%	8%
Aug-21	35	0	3	32	0%	0%
Sep-21	25	0	3	22	0%	12%
Oct-21	25	0	1	24	0%	0%
Nov-21	0	0	0	0	0%	0%
Dec-21	0	0	0	0	0%	0%

Pipers Gap Rescue

Month	Total Dispatched	Total Answered w/o Assistance	Total Answered w/ CCFR Assistance	Total Not Answered	% Answered Without Assistance	% Calls Answered With and Without Assistance
Jan-21	84	60	9	15	71%	82%
Feb-21	78	60	8	10	77%	87%
Mar-21	77	54	11	12	70%	84%
Apr-21	100	65	12	23	65%	77%
May-21	100	71	7	22	71%	78%
Jun-21	73	43	3	27	59%	63%
Jul-21	86	50	8	28	58%	67%
Aug-21	98	55	13	30	56%	69%
Sep-21	91	46	12	33	51%	64%
Oct-21	107	72	14	21	67%	80%
Nov-21	0	0	0	0	0%	0%
Dec-21	0	0	0	0	0%	0%



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Animal Control Officer

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276-730-3011

December 31, 2021

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Chief Animal Control Officer
Carroll County

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twoods@carrollcountyv.org

(276) (730-3004) – fax

**Virginia Department of Taxation
Communication Tax Distribution Report**

December Distribution for October 2021 Sales

Statewide	Amount (\$)
Total Communications Tax	22,306,738.88
Total E-911	1,990,194.74
Total Right-of-Way	1,515,711.39
Sub-total	25,812,645.01
Less: Administration Fee	-51,459.51
Less: Transferred to Deaf and Hard of Hearing	-181,515.98
Sub-total	-232,975.49
Adjustment	0.00
 Total Amount Available for Statewide Distribution:	 25,579,669.52
 Locality: Carroll - 51035	
Locality APA Percentage:	0.241729 %
 Total Amount Distributed	 61,833.48

Time Created: 08 12 AM

Submitted 1/3/22 by:
 Matthew Surratt
 Master Chief Deputy
 Commissioner of the Revenue
 Carroll County

Communication Tax Distribution Report Carroll County VA

Communication Tax Distribution reports are reported to the Commissioner of the Revenue Office monthly. Reports and distributions are received approximately two months after the last day of the current month.

